

Objective	ICT SRO (ICT Lead)	Budget £k	Reason	Status
ICT SERVICE MANAGEMENT				
Airwave Radio Replacements			1	
	To keep the force estate of Airwave radios operational until their replacement by the Emergency Services Network (ESN). Planning concern due to not knowing how long Airwave needs to remain operational. Enabling people to deliver excellence			
Network Replacements			2	
	To replace aging network equipment before it becomes unreliable or a security risk. Enabling people to deliver excellence Ambitious operational excellence driven by innovation			
Infrastructure Software upgrades			2	
	To upgrade enabling infrastructure software to maintain supportability and therefore security. e.g. the databases, user authentication, backups and security services upon which all our applications depend. Ambitious operational excellence driven by innovation			
PC & Peripheral Replacements & Uplift			3	
	To replace aging client-side ICT equipment before it becomes unreliable or a security risk. Taking this as an opportunity to assess how best to provide services rather than repeating like for like replacements. i.e. to support New Ways of Working. Due to the growth in personally issued equipment there is a requirement to replace traditional office workstations with docking stations to reduce costs and support flexible working. Enabling people to deliver excellence Commit to the UN sustainability goals			

Reasons

1 Statutory (legal, safety obligation), 2 Mandatory (national, security), 3 Maintain Service, 4 Improve Service, 5 R & D

Objective	ICT SRO (ICT Lead)	Budget £k	Reason	Status
Server Replacement & Upgrades			3	
	To replace aging data centre equipment before it becomes unreliable or a security risk. Taking this as an opportunity to assess virtual and cloud alternatives rather than repeating like for like replacements. Increasing storage and performance to cater for predicted force requirements. Enabling people to deliver excellence			
Maintain Body Worn Video (BWV) equipment			3	
	To maintain Body Worn Camera (BWV) equipment (cameras and docking stations) To provide additional cameras and docks to cater for any growth in frontline roles. Enabling people to deliver excellence Relentless pursuit of criminality			
Mobile Device Replacements			3	
	To replace mobile phones and devices that are beyond repair and fulfil approved cases for growth. Supporting existing Mobile Data provision, working with PRISM Mobile Policing and enabling NWoW. Enabling people to deliver excellence Exceptional local policing			
Remote Device Management			3	
	To replace systems for managing mobile devices, enabling PRISM Mobile Data and NWoW. Initially managing smartphones and then to incorporate laptops. Commit to the UN sustainability goals Innovating, transforming and improving			

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NATIONAL & REGIONAL ACTIVITY				
Emergency Services Network (ESN)			2	
	Preparation for the replacement of the Airwave radio system. Ambitious operational excellence driven by innovation			
National Law Enforcement Database			2	
	Preparations to replace legacy Police National Computer (PNC) and Database (PND) systems. Ambitious operational excellence driven by innovation Relentless pursuit of criminality			
Airwave Infrastructure			2	
	To replace legacy Command & Control Interfaces in all control rooms. Part of the national programme to keep Airwave infrastructure supportable. Innovating, transforming and improving			
Common Platform			2	
	Common Platform is a digital case management system. It helps users manage and share criminal case information more effectively. This includes HMCTS staff, the judiciary and professional court users such as defence lawyers and the Crown Prosecution Service. A national Ministry of Justice programme to replace the Magistrates Courts Libra system. Interfaces will be required to our Record Management Systems. Innovating, transforming and improving			

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Digital First Single Online Home			4	
	To combine Digital Public Contact investments with other forces to achieve improved and secure services that will provide greater interaction between force websites and back-office systems. Ambitious operational excellence driven by innovation Innovating, transforming and improving			
DEVON & CORNWALL ACTIVITY				
DCP Contact Programme			2	
	To replace legacy hardware and upgrade the Integrated Communication Control System (ICCS). Maintaining support and security for 101/999 services and providing a platform for improved public contact. Ambitious operational excellence driven by innovation			
DCP Wide Area Network (WAN) Improvements			3	
	To address any network pinch points as use of sites change and demand grows. Ambitious operational excellence driven by innovation			
Voice Activated Directory/Switchboard			4	
	To implement a voice-activated telephone service to improve public service and make better use of Contact Management resources. Ambitious operational excellence driven by innovation			

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JOINT ALLIANCE ACTIVITY – PRISM				
Voyager			4	
	To establish a new Records Management System (RMS). Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Enterprise Resource Planning (ERP)			4	
	Roadmap of improvements needed for our ERP system and associated systems Improving efficiency across enabling departments and making processes easier to use for our forces. Enabling people to deliver excellence Ambitious operational excellence driven by innovation			
Digital Evidence/Asset Management			4	
	A storage repository for audio/visual data assets with suitable access management, RMS links to enable MOPI compliant retention and secure sharing to CPS, Courts and defence solicitors. Enabling people to deliver excellence Innovating, transforming and improving Ambitious operational excellence driven by innovation			

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Mobile Policing			4	
	To equip officers with mobile devices and apps that integrate with force systems. To improve force performance, efficiency and our public visibility. To enhance system design to provide disaster recovery resilience. Ambitious operational excellence driven by innovation Commit to the UN sustainability goals Exceptional local policing			
Gazetteer			4	
	Address validation to improve data quality and the sharing of data between systems and partners. Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Process Automation			5	
	Research and proof of concept to use robotic process automation to complete repetitive tasks. Improving performance and efficiency. Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Public Video Contact			5	
	To support business case development to establish a public to control room video service. Innovating, transforming and improving Ambitious operational excellence driven by innovation			

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Objective	ICT SRO (ICT Lead)	Budget £k	Reason	Status
JOINT ALLIANCE ACTIVITY – Technology Board				
Windows 10			2	
	To establish an 'evergreen' cycle of Windows operating system upgrades to maintain security. With sufficient preparation for application compatibility to minimise any disruption Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Digital Interview Recording			3	
	To maintain and improve the provision and reliability of interview recording facilities. To prepare for interfacing with a future Digital Evidence Management System (DEMS) for the secure sharing and appropriate retention of data. Enabling people to deliver excellence Ambitious operational excellence driven by innovation Commit to the UN sustainability goals			
Force Intranets			3	
	To replace the locally hosted intranet with a cloud hosted replacement. Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Unified Communications (Back-Office Telephony)			3	
	To refresh our traditional desk-phone infrastructure with a solution that better supports NWoW and fits with changes to central force telephone exchanges. Enabling people to deliver excellence Ambitious operational excellence driven by innovation			

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Wi-Fi			4	
	To improve Wi-Fi provision across the force estate to support Mobile Policing and New Ways of Working projects. To improve facilities for partners/visitors by adopting Gov Wi-Fi. To reduce the number of individual broadband circuits used. Ambitious operational excellence driven by innovation Innovating, transforming and improving			
Mapping Systems Convergence			4	
	To reduce the variety of mapping solutions used and improve their operational value. Enabling people to deliver excellence Ambitious operational excellence driven by innovation			
Managed Service Contract Transformation & Procurement			4	
	Review MSC/ICT processes to improve efficiency. Ambitious operational excellence driven by innovation			
Meeting Room Refresh			4	
	To improve the provision of audio video facilities in meeting rooms across the force estate. For Gold and Silver rooms and Board Rooms Enabling people to deliver excellence Commit to the UN sustainability goals			
Internet Resilience			4	
	To diversify Internet connectivity. Improving performance and resilience for those working inside and outside the force network. Ambitious operational excellence driven by innovation			

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Occupational Health Patient Records			4	
	To support a new Alliance Occupational Health Service with a replacement for the legacy records system. Work as one; proud to serve Enabling people to deliver excellence			
Microsoft365 (M365)			5	
	To promote and support utilisation of M365 services to deliver efficiency and operational benefits. Maximising the return from local and national police investment into M365. Borrowing and sharing best practice through the Police Digital Service. Ambitious operational excellence driven by innovation Innovating, transforming and improving Enabling people to deliver excellence			

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