



Devon & Cornwall Police Force Executive Board

Meeting to be held on 11 October 2022
Heavitree Meeting Room, EPS and via Teams
Commences 9.20am

Attendance

Jim Colwell (T/Chief Constable) (Chair)	Julie Fielding (T/Deputy Chief Constable)
Glen Mayhew (Assistant Chief Constable Operations)	Nikki Leaper (Assistant Chief Constable Innovation, Contact & Demand)
Sandy Goscomb (Director of Finance & Resources)	Steve Parker (T/Assistant Chief Constable Vulnerability & Crime)
Mike Stamp (Director of Legal, Reputation & Risk)	Russell Dawe (Staff Officer) (DCC)
Carrie Chapman (Specialist Support Coordinator)	Rob Palfrey (Specialist Support Coordinator)

Guests

Tanya Croft (Alliance Head of Corporate Communications & Engagement) (for minute reference 12/22/113c only)

Apologies

Jim Nye (Assistant Chief Constable Local Policing & Partnerships)	Alexis Poole (Assistant Chief Officer (ACO) People)
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12/22/109 Opening, Declaration of Interests [FOIA Open]

Julie Fielding opened the meeting in Jim Colwell's absence, welcoming members and noting apologies. No Declarations of Interest, Conflicts of Interest or Health and Safety concerns were raised.

12/22/110 Minutes from previous meeting 20 September 2022 [FOIA Various]

The minutes from the meeting on 20 September 2022 were agreed as a true and accurate record with amendments at the following:

11/22/97 Action Log – Line inserted to read 'Demand was tracked by the Force Daily Tasking Group, which monitored Silver groups.'

11/22/98b Alliance Firearms and Explosives Licencing Unit (FELU) Backlog- Demand Management Paper – Agreement point three amended to read 'Agreed to recruit six administrators (four Devon and Cornwall which would be permanent, and two Dorset temporarily (permanence would be

agreed by Dorset at a future date) to assist with backlogs and management of risk and business as usual demand until the future departmental design was agreed and implemented.'

11/22/99 Standing Agenda Items - Progress against national priorities –x-CJS would be amended to read Cross Criminal Justice System Scorecards.

11/22/100 Corporate Communications and Corporate Communications Review Update – Second bullet point amended to read 'NWOW did not require that staff work in the same location as their contracted posting, therefore the pressure of presenteeism was not necessary, albeit on occasion it existed.'

11/22/102 Standing Agenda Items – Horizon Scanning – Amended to read 'Infrastructure was in place to deliver analysis with local authorities and partners to drive the Peninsula Strategic Assessment and consider Winter threats, and future meetings created should be linked to ensure all feedback was captured. The College of Policing was planning a future thinking piece of work and Karen Mellodew would ensure the work were linked.'

11/22/106 Op Voyager – The first two sentences would be amended to read 'Steve Parker provided Members with a brief overview of the Voyager project, which had an initial scope of providing a single instance of NICHE across Devon and Cornwall and Dorset. The project had changed to two instances, one for each force, due to concerns around data quality.'

12/22/111 Action Log [FOIA Open unless exemptions below]

- a. **Action 637 Corporate Communications and Engagement Analysis Update (previous minute reference 09/22/80 & 11/22/97e)**
The item was discussed at minute reference 11/22/113c.
Action discharged.
- b. **Action 641 Papers for Decision – Alliance Operations – Management Arrangements – EIA (previous minute reference 09/22/81d & 11/22/97f) [FOIA Closed s.31]**
- c. **Action 646 Invited Guests – Equality, Diversity and Inclusion – Equality Report (previous minute reference 09/22/82b & 11/22/97g) [FOIA Closed s.22]**
- d. **Action 647 Invited Guests – Equality, Diversity and Inclusion – disproportionality figures (previous minute reference 09/22/82b & 11/22/97h) [FOIA Closed s.22]**
- e. **Action 648 Invited Guests – Equality, Diversity and Inclusion – legitimacy panels (previous minute reference 09/22/82b) [FOIA Closed s.22]**
- f. **Action 657 SANCUS Review (previous minute reference 10/22/90 & 11/22/97i)**



Item discussed at minute reference 12/22/114 and the report would be presented to Force Executive Board 25 October 2022.

Action to remain open.

- g. Action 661 South Devon No Excuse Team – bids (previous minute reference 10/22/92c & 11/22/97p) [FOIA Closed s.31]**
- h. Action 667 Removal of BCU Support from Contact (previous minute reference 11/22/97)**
Members noted the update provided prior to the meeting which outlined that discussion had taken place and resources would remain in place until the end of September 2022.
Action discharged.
- i. Action 668 Decisions from Executive Discussion 6 September 2022 – New Ways of Working – Next Steps (previous minute reference 11/22/98a)**
Work had been completed and the Assistant Chief Officer People would examine how to progress internal options.
Action discharged.
- j. Action 669 Decisions from Executive Discussion 6 September 2022 – Five from the Floor (previous minute reference 11/22/98c)**
Members noted the update provided prior to the meeting which confirmed that the Office of the Police and Crime Commissioner had been sighted on the Five from the Floor papers.
Action discharged.
- k. Action 670 Corporate Communications and Corporate Communications Review Update (previous minute reference 11/22/100) [FOIA Closed s.22]**
- l. Action 671 Performance and Analysis – call handling times (previous minute reference 11/22/101)**
Work had been progressed.
Action discharged.
- m. Action 672 Standing Agenda Items – Horizon Scanning – Peninsula Strategic Assessment (previous minute reference 11/22/102)**
The action focused on winter threats and engagement with local authorities. Julie Fielding would contact Head of Performance and Analysis for further information.
For action by: Julie Fielding

Jim Colwell joined the meeting and assumed the role of Chair from Julie Fielding.

- n. Action 673 Standing Agenda Items – Horizon Scanning – Agency Conversations (previous minute reference 1/22/102)**
Discussions were planned and further updates would be provided.
Action to remain open.

- o. Action 674 Standing Agenda Items – Horizon Scanning – Identifying Leads (previous minute reference 11/22/102)**
Business Board had been engaged and future updates would be provided to Force Executive Board when appropriate.
Action discharged.
- p. Action 675 DBS Checks – Independent Advisors (previous minute reference 11/22/103)**
The Equality Impact Assessment (EIA) had not been received.
Action to remain open.
- q. Action 676 Critical Matters – Progress Against Crime Data Integrity (CDI) Improvement Plan (previous minute reference 11/22/107a)**
Action was completed.
Action discharged.
- r. Action 677 Portfolio Updates – Finance (previous minute reference 11/22/108) [FOIA Closed s.22]**
- s. Action 678 Reflections on learnings from previous meeting formats – remitted from Business Board 15 September 2022 (previous minute reference 01/22/03)**
Members noted the timescale had been captured within the existing work, and the work was ongoing.
Action discharged.

12/22/112 Heating – Starting our Direction of Travel [FOIA Open]

Sandy Goscomb presented the Heating – Starting our Direction of Travel paper which had been discussed at Executive Catch up 3 September 2022 and was submitted for formal ratification of decisions. The Board noted that the Energy manager post had yet to be recruited and that as a result there was no definite costing evidence for change; a 1% reduction in temperature was estimated to lead to a 10% reduction in gas by the carbon trust.

Sandy Goscomb would submit a report to Resources Board at the end of Winter 2022/2023 to show comparative energy expenditure and savings made over the period.

For action by: Sandy Goscomb
Action remitted to Resources Board and discharged.

The Board agreed:

1. The direction of travel as set out as in the paper (available from Specialist Support Hub).
2. To consider next steps to support the introduction of the immediate proposals.

3. That they were clear in their support for the reduction in temperature by 1% and would communicate that decision to Business Board and Executive Members' direct reports.
4. That, in liaison with Louise Sawyer, evidence would be gathered to support and develop the direction of travel over the next year.

The Board thanked Sandy Goscomb for the update.

12/22/113 Standing Agenda Items [FOIA Open unless exemptions below]

a. Police and Crime Panel

Members were made aware that a Police and Crime Panel had not been held since the last meeting and therefore no update was available. Hate Crime and the associated messaging was discussed and it remained a persistent issue for the Force.

b. Risk Register [FOIA Closed s.31]

c. Corporate Communications and Engagement Update

Tanya Croft joined the meeting virtually and shared a presentation detailing ongoing activity taking place within the Corporate Communications and Engagement Department. The following key points were raised:

- Campaigns had been run over Summer 2022 which included Anti-Social Behaviour, raves and Child Sexual Exploitation (CSE) with overall good engagement from the public. Social media, radio adverts and geo-digital advertisements had been employed over the Summer period for the contact campaign resulting in an increase in traffic of 98.8% to the 'who to contact' page and 90.1% to the 'contact us' page.
- Good news stories had been published and well received by the public, but challenges remained in obtaining the stories to share. The planned introduction of four geographic communications posts was expected to aid efforts in the gathering of good news stories.
- Seasonal activity was planned with associated campaigns. Activity was also planned relating to the football World Cup in November 2022 and changes to the royal cypher following the ascension of King Charles III, and discussions regarding priorities would be picked up with the two Deputy Chief Constables.
- Work was ongoing in the areas of CSE, Violence Against Women and Girls (VAWG), 16 Days of Action from 25 November 2022 to 10 December 2022, Single Online Home, NaVis and 3D mapping.
- Operations Mantis and Chilton were scheduled to take place in 2023, as well as a stalking and harassment documentary on Chanel 4.
- Devon and Cornwall were the regional lead for phase three of Operation Scorpion which would take place between 2 December 2022 and 4 December 2022 in the



region, with a focus on casual drugs use and the evening and night-time economy. The Devon and Cornwall Police and Crime Commissioner (PCC) had planned to project an image of a scorpion onto iconic buildings in the area to raise awareness, and Crime Stoppers was increasing their advertising activity on the subject. A regional plan was in place for the activity.

- Prioritisation activity was ongoing and it was noted that the Corporate and Change team was at 228% capacity and the Engagement and Brand team was at 170% capacity. The figures were not sustainable and the activity was expected to increase with the arrival of the substantive Chief Constable.
- Social media campaigns were continuing and videos from the new sexting campaign which used emojis and was targeted at young people were shared with members. An associated campaign was planned to engage with adults of young people on the same topic.

It was noted that Op Cobb was still supported by the Corporate Communications and Engagement Department and it was suggested the activity could be reduced to relieve pressure on the teams. Whilst the operation created pressure on the team the level of support required was relatively small.

Concerns were raised regarding the successful online social media presence of some officers, and how their changing roles would affect public engagement. It was noted there were difficulties with involving other officers in the projects as they may not wish to become involved. Tanya Croft would raise the issue with the Corporate Communications and Engagement team to identify viable options to maintain engagement.

For action by: Tanya Croft

Steve Parker left the meeting.

It was noted that in January 2023 Operations Fieldfare, Flotilla, Lillypad and Chilton were all scheduled, and the possibility of creating a clear document which showed which member was required for each case was raised. The document would include who would be speaking and where any annual leave requests may impact the schedule. Mike Stamp would liaise with Tanya Croft and the Staff Office to gather the relevant information and populate a document which would be shared with the Executive.

For action by: Mike Stamp

Work had progressed to identify intellectual property rights relating to NaVis, of which none had been identified. The possibility of commercial rights was being investigated and it was confirmed that NaVis could go live operationally. It was noted that Dorset was considering investing in 3D mapping. Devon and Cornwall had been invited to the G20 summit in India in September 2023 and the Emergency Planning College to speak about 3D mapping.

Steve Parker re-joined the meeting.



Discussion continued regarding the level of campaigns being progressed, and if any could be reduced for a period to improve staff welfare. It was noted that effects on public confidence needed to be considered if awareness campaigns from specific areas such as VAWG were temporarily reduced. Julie Fielding would review planned campaigns as part of the priorities discussions with Tanya Croft and they would consider which activities could be temporarily reduced.

For action by: **Julie Fielding and Tanya Croft**

Members thanked Tanya Croft for her update and she left the meeting.

d. Progress Against Police and Crime Plan

Julie Fielding provided an update regarding progress against the Police and Crime Plan. Work was ongoing to gather performance monitoring data which would be evaluated against the Police and Crime Plan to ensure nothing was missed. The report would then be submitted to the Policing and Crime Joint Executive (PCJE) meeting.

12/22/114 SANCUS Review and Professional Standards Update [FOIA Open]

Julie Fielding provided an update on the review of public complaint handling within Devon and Cornwall Police. The review undertaken by SANCUS described necessary actions to be taken regarding complaints. The report would be brought to the Force Executive Board 25 October 2022 and Specialist Support Hub would ensure the subject was added to the agenda.

For action by: **Specialist Support Hub**

Discussion followed regarding vetting and possible delays caused by the process. It was noted that investments in Information Technology (IT) and resources had been made to the department, and that contractor vetting was ending. Uncertainty remained as to if there was a backlog in vetting and how long the process took to complete. Julie Fielding would request clarity regarding delays and timeliness within the department.

For action by: **Julie Fielding**

Members thanked Julie Fielding for her updates and broke for refreshments at 10.50am, reconvening at 11.26am.

12/22/115 Firearms Explosives Licencing Unit (FELU) Business Case [FOIA Closed s.22 Information Intended for Future Publication]

12/22/116 Firearms Explosives Licencing Unit Updated Demand Model Summary [FOIA Closed s.22 Information intended for Future Publication]



Date, Time and Location of Next Meeting

There being no other business the meeting closed at 1.10pm. The next Force Executive Board meeting will be held on Tuesday 25 October 2022 commencing at 12.30pm in Heavitree Meeting Room, EPS and via Microsoft Teams.