



WORKING
TOGETHER



**DORSET
POLICE**

Transformational PRISM Board

Wednesday 17 May 2023

Commenced at 10.00am, via Microsoft Teams

Attendance

Jim Colwell (Deputy Chief Constable) (Devon and Cornwall) (Chair)	Simon Bullock (Chief Executive OPCC Dorset)
Sam de Reya (Deputy Chief Constable) (Dorset)	Steve Lyne (Assistant Chief Constable) (Dorset)
Mark Callaghan (T/Assistant Chief Constable) (Dorset)	Mark Chivers (Chief Technology Officer)
Neal Butterworth (Chief Finance Officer) (Dorset)	Richard Bullock (Head of Alliance Business Change)
Teri Roberts (Strategic Risk Manager) (Dorset)	Richard Fryer (Management Accountant)
Sam Bishop (Alliance Portfolio and Assurance Manager)	Sarah Gillingham (Assistant Unison Branch Secretary) (Dorset)
Bex Ousley (Specialist Support Coordinator)	Jo Warburton (Specialist Support Coordinator)

Guests

Sarah Bamford (Business Change Alliance Programme Manager) (for minute reference 03/23/26a and b)	Ian Drummond Smith (Chief Superintendent Productivity and Efficiency Review) (for minute reference 03/23/31 and 03/23/32)
Emma Butler-Jones (Superintendent Head of Prevention and Local Policing) (for minute reference 03/23/27)	Sue Fielder (Administration and Business Support Manager) (observer)
Flora Roberts (Administrator) (Observer)	

Apologies

Fran Hughes (Chief Executive OPCC) (Devon and Cornwall)	Sandy Goscomb (Director of Finance and Resources) (Devon and Cornwall)
Nikki Leaper (Assistant Chief Constable - Innovation, Contact and Demand) (Devon and Cornwall)	Alexis Poole (Assistant Chief Officer People) (Devon and Cornwall)
Jim Nye (Assistant Chief Constable) (Devon and Cornwall)	Rachel Farrell (Assistant Chief Constable) (Dorset)
Glen Mayhew (Assistant Chief Constable – Local Policing and Partnerships) (Devon and Cornwall)	Alison Foxall (Head of Corporate Development) (Dorset)
Andy Berry (Police Federation) (Devon and Cornwall)	Debi Potter (Unison Branch Secretary) (Dorset)

03/23/20 Opening and Declaration of Interests [FOIA Open]

Jim Colwell opened the meeting, welcoming members and noting apologies. No declarations of interest, equality, or Health and Safety concerns were raised.

03/23/21 Draft Minutes from previous meeting 15 March 2023 [FOIA Open]

The minutes of the previous meeting held on Wednesday 15 March 2023 were agreed as a true and accurate record, subject to the following amendment:

- a. 02/23/14 Portfolio Update, National Programmes and Timeline, last bullet point updated to read:

The national digital case file project to change all paper-based Manual of Guidance (MG) forms to digital would be undertaken over the next 18 months. Dorset would undertake the change October 2024 to December 2024, with Devon and Cornwall commencing January 2025 and would take up to six months. The dates for the change could not be moved as they were tied in with Crown Prosecution Service (CPS) regionally. Conversations were ongoing with the relevant lead in each force on how to manage the change. Members noted the project would be added to the roadmap for the next meeting.

03/23/22 Action Log [FOIA Open unless exemptions below]

- a. **Action 155 Contact Centre – Raising Delays on a National Level** (previous minute reference 04/22/40c, 05/22/49f, 06/22/60a, and 01/23/03a) [FOIA Closed s.43 Commercial Interests]
- b. **Action 162 Smart STORM Business Case** (previous minute reference 05/23/54) [FOIA Closed s.43 Commercial Interests]
- c. **Action 175 Portfolio Update, National Programmes and Timeline** (previous minute reference 02/23/14) [FOIA Closed s.43 Commercial Interests]
- d. **Action 176 Portfolio Update, National Programmes and Timeline** (previous minute reference 02/23/14) [FOIA Closed s.43 Commercial Interests]
- e. **Action 177 PRISM Portfolio Risk Register** (previous minute reference 02/23/15) [FOIA Closed s.31 Law Enforcement]
- f. **Action 178 PRISM Portfolio Risk Register** (previous minute reference 02/23/15) [FOIA Closed s.31 Law Enforcement]
- g. **Action 179 Finance Report** (previous minute reference 02/23/16) [FOIA Closed s.43 Commercial Interest]
- h. **Action 180 Voyager Update** (previous minute reference 02/23/17) [FOIA Closed s.43 Commercial Interest]

03/23/23 Portfolio Update, National Programmes and Timeline
[FOIA Closed s.43 Commercial Interests]

03/23/24 PRISM Portfolio Risk Register [FOIA Closed s.31 Law Enforcement]

03/23/25 Finance Report [FOIA Closed s.43 Commercial Interests]

03/23/26 PRISM Board Project Benefits
Update [FOIA Closed s.43 Commercial Interests]

03/23/27 Voyager Update [FOIA Closed s.43 Commercial Interests]

a. **PRISM Voyager Single Instance** [FOIA Closed s.43 Commercial Interests]

03/23/28 Right Care Right Person [FOIA Open]

Members received and noted the Right Care Right Person (RCRP) paper provided by Emma Butler-Jones. The purpose of the paper was to seek approval to formally add the RCRP to the Programme Board, to acknowledge the strategic importance of RCRP at a level which supported a fundamental realignment of the role Policing played in social and health care, and mental health incidents.

The following points were highlighted:

- It was understood some partnership activity was still awaited regarding guidance regarding the approach.
- Uncertainty remained as to whether project support was needed and if so a discussion would need to take place regarding prioritisation of resource within Business Change.
- Members were informed the RCRP currently sat under the CDEM work within Dorset.
- A national conference had recently been held regarding CDEM, with a toolkit due to be released therefore an oversight of the CDEM programme was important to ensure it could be developed, with the potential for it to be across the Alliance in the future.

During discussion, the following action was created:

1. Emma Butler-Jones would contact Chief Superintendent for Contact Management in Dorset to discuss how the RCRP work sat under CDEM.
For action by: Emma Butler-Jones
Action discharged.

The Board:

1. Agreed recommendation 2.1 in principle: RCRP to be added to the Programme Board, in order to acknowledge the strategic importance.
2. Agreed recommendation 2.3: For the Boards cognisance of RCRP to allow interdependencies with concurrent programmes to be considered.

The Board did not support:

1. Recommendation 2.2: To allocate sufficient resource in terms of programme management, data analysis, engagement, training, and communication to deliver implementation of RCRP, as it was felt Assistant Chief Constable (ACC) Local Policing and Partnership would need to scope what the resource requirement was, and discuss with Richard Bullock. The Specialist Support Hub would inform ACC Local Policing and Partnerships of the recommendation and subsequent action.

For action by:

Specialist Support Hub

Action discharged.

Thanks were given to Emma Butler-Jones for her paper, and she left the meeting.

03/23/29 Smart STORM Business Case [FOIA Closed s.43 Commercial Interests]

03/23/30 Intelligence Lead Assessment Service [FOIA Closed s.43 Commercial Interests]

03/23/31 Agreed Alliance Review Activity [FOIA Closed s.43 Commercial Interests]

**03/23/32 Individual Force Efficiency and Productivity Work
[FOIA Closed s.43 Commercial Interests]**

03/23/33 PRONTO Contract [FOIA Closed s.43 Commercial Interests]

Date, Time, and Location of Next Meeting

There being no other business the meeting closed at 12.46pm. The next Transformational PRISM Board meeting will be held on Wednesday 19 July 2023, commencing at 10.00am via Microsoft Teams.