

Devon and Cornwall Police Force Performance Board

Meeting held on Thursday 28 May 2026
Via Teams and commenced at 9.00am

Attendance

Jim Colwell (Deputy Chief Constable) (Chair)
Nikki Leaper (Assistant Chief Constable, Contact and Specialist Operations)
Matt Longman (T/Assistant Chief Constable, Crime, Justice and Vulnerability)
Alex Doughty (Commander, Plymouth)
Ben Aspray (Superintendent, Local Policing)
Mark Chivers (Chief Technology Officer)
Ruth Frett (Head of Learning and Development)
Jonathan Back (Head of Performance and Scrutiny, OPCC)
Tyler Moore (Strategic Analyst, Performance and Analysis)
Charles Jagger (GMB Branch Secretary)

James Vaughan (Chief Constable)
Alexis Poole (Assistant Chief Officer, People)
Emma Butler - Jones (LPA Commander, NEW Devon)
Lucy Baillie (Police Staff Commander, CRC/Ops)
Segil Zulhayir (COG Support)
Rich Bullock (Head of Corporate Development)
Claire Aspray (Force Insight Manager)
Natalie Rowley (Force Performance Analyst, Performance and Analysis)
Katie Clements
(Sergeant, Police Federation)
Danielle Pearce (Specialist Support Coordinator)

Apologies

David Wilkin (Director of Finance and Resources)
Glen Mayhew (Assistant Chief Constable, Local Policing)
Sheon Sturland
(Commander, PVP)
Ben Deer (Commander, Head of Crime)
Mandy Marsh (Chief Inspector, Local Policing)
Tanya Croft (Head of Corporate Communications and Engagement)
Fiona Bohan (T/Head of Performance and Analysis)

Roy Linden (BCU Commander, South Devon)
Mike Stamp (Director of Legal, Reputation and Risk)
Antony Hart (BCU Commander, NEW Devon)
Ryan Doyle (Superintendent, Criminal Justice)
Carey Owen (Head of HR Organisational Support)
Jim Richardson
(Head of People)
Martin Schorah
(HMICFRS)

Guests

Nicky Seager (Detective Superintendent, Strategic Protecting Vulnerable People) (rep for Sheon Sturland)
Jo Arundale, (Superintendent, Local Policing) (rep for Scott Bradley)

Rae Bentley (Detective Superintendent, Crime Command
(rep for Ben Deer)
Jessica Morton (Corporate Communications Manager) (rep for Tanya Croft)



04/26/23 Opening and Declaration of Interests [FOIA Open]

Jim Colwell opened the meeting and welcomed members. No declarations of interest, health and safety or equality concerns were raised.

04/26/24 Minutes of the Meeting 30 April 2026 [FOIA Open]

The minutes of the previous meeting held on Thursday 30 April 2026 were agreed as a true and accurate record, subject to the following amendment:

Minute reference 03/26/20 Responding to Incidents and Emergencies – Emergency Attendance Would be amended to read: ‘Members felt there was a need to drive a whole force response to improving response times and therefore a refreshed escalation plan would be presented at the 16 June 2026, Deputy Chief Constable’s (DCC) Governance Board.’

04/26/25 Action Log [FOIA Open]

- a. **Action 173 Victim Focus – Victim Satisfaction (previous minute reference 01/26/03e, 12/25/91g, 11/25/87j and 10/25/84d)**
The Strategic Insight Report into victim satisfaction findings would be brought to Force Performance Board on 30 July 2026.
Action to remain open.
- b. **Action 185 Investigating and Solving Crime – Productivity Diagnostic Insight Tool (PDIT) Overview of Findings (previous minute reference 01/26/05d and 03/26/18b)**
The action to examine the data and codes used in PDIT had been ongoing and an update would be brought to Force Performance Board on 30 July 2026.
Action to remain open.

04/26/26 Force Performance Dashboard [FOIA Closed s 22 Information Intended for Future Publication]

The following section has been redacted under the Freedom of Information Act 2000 s.22.

04/26/27 Cause of Concern Action Plans [FOIA Closed s.22 Information Intended for Future Publication]

The following section has been redacted under the Freedom of Information Act 2000 s.22.

04/26/28 Investigating and Supporting Victims [FOIA Open]

Nicky Seager presented the Investigating and Supporting Victims Overview, with the following salient points noted:

a. Domestic Abuse (DA) Deep Dive

- From the 12 months to June 2025, the Force Multi Agency Risk Assessment Conference (MARAC) referral rate had seen a reduction in 922 referrals against the Safe Lives recommended criteria.
- Members acknowledged that the MARAC data, managed by local process had been a challenge to collate and a new accessible process via the NICHE, Force System was now live.
- Members noted that previously within the BCU model a limited version of secondary reviews had been completed. It had been recognised that some high-risk cases had been downgraded, resulting in referrals not being received into MARAC. Furthermore, it had been identified there had been a lack of clarity and understanding within the Force relating to referral thresholds and processes. The new Secondary Risk Assessment (SRA) and centrally coordinated process would address that. The Cause of Concern action plan would adopt specific levels and methodology regarding secondary review activity, with the assurance that clearer policies, procedures and training would be available.

b. Stalking Arrest Rate

- From the 12 months to April 2026, the Stalking Arrest Rate had been 25.4%, significantly below the 50% target.
- Data validation for stalking had been dip sampled and had been presumed accurate across the organisation. It was noted that the Check and Test team within P&A were completing further work to understand stalking reviews.
- Arrests had been counted where stalking occurrences had been captured and linked to relevant custody records.
- It had been noted that cases where stalking occurrences had been incorrectly linked to custody records, would be recorded as “no arrest made”.
- The Board recognised that the stalking arrest data had been accurate, where true data recording had been correlated between the NICHE occurrence and custody records.
- Recommendations included: ensuring custody records were consistently linked to all relevant occurrences, and accuracy and consistency could be sustained, including, dip sampling and supervision.
- The Board noted that challenges remained with stalking arrest rates in Exeter, East and mid and South Devon, where improvements were required. It had been discussed that whilst stalking arrests were taking place, the necessary data had not been captured consistently, which could lead to the underrepresentation of stalking arrest rates.

- Alex Doughty explained the activity undertaken in Plymouth to review the Departmental Management Meeting.
- When an arrest had been made a positive outcome had been achieved in 21.5% of cases, compared to 1% where no arrest had been made.
- From 12 months to April 2026, to align with the national average positive outcome rate for stalking, DCP would be required to increase the positive outcomes from 364 to 571.
- The Board acknowledged that as stalking arrest rates were the primary driver to achieving alignment with the national positive outcome rate, a 50% stalking arrest rate target would need to be maintained.

During discussion, the following actions were created:

1. Ben Aspray would explore challenges identified with the over and under recording of stalking arrest rates within the South Devon, Local Policing Area (LPA).
For action by: Ben Aspray
2. Jim Colwell would liaise with the Executive to review the Crime Allocation Policy, allocations into Neighbourhood Policing and Patrol, and opportunities to better utilise the Force appointment system.
For action by: Jim Colwell

04/26/29 Prevention, Public Safety and Welfare [FOIA Closed s.22 Information Intended for Future Publication]

The following section has been redacted under the Freedom of Information Act 2000 s.22.

Date, Time, and Location of Next Meeting

There being no other business the meeting closed at 12.02pm. The next Force Performance Board meeting will be held on Thursday 25 June 2026, commencing at 9:00am, via Teams.