

Force Police Stalking Action Plan: in response to the Super Complaint submitted by Suzy Lamplugh Trust on behalf of the National Stalking Consortium

Force: DCP

Executive Lead: ACC Longman

Operational Lead: DCI Perriam

Rec. No.	Recommendation:	Evidence requirements of progress /completion:	Recommendation Owner:	Force Update: Published November 22nd 2024	March 27th 2025	June 27th 2025	April 6th 2026	Status
7	By 27 March 2025, where required, seek changes to their crime recording systems to enable staff and officers to document and search for crimes not recorded as the principal crime, as included classifications on crime records.	7.1	Chief Constables	Devon and Cornwall Police has invested in a new crime management system which has a Local Qualifier that users apply when there is any element of stalking and harassment. Currently the Force Crime and Incident Registrar and their team monitor nine such qualifiers which are required for Home Office Counting Rules that includes Domestic Abuse. Due to this recommendation further audits will be implemented to understand compliance on the use of qualifiers with likely completion date December 2024.	The audits started in November for the Harassment/Stalking Local Qualifier, in that month we identified 23 Harassment and stalking related crimes and all had the LQ applied. The longer term solution to include classifications of other crimes on the Principal Crime is being developed by Niche. It is being discussed nationally as to what would be the best solution but all 28 Niche Forces have to wait for it to be available. Tony Cook is the DCP representative. P&A is reviewing our current Qlik reporting to identify all stalking related crimes, this is not straightforward for example stalking involving fear of violence/serious harm is the Principal Crime over all but the most serious crimes – Sec 18, Assault by penetration and above. P&A have suggested including those more serious crimes with the Harassment/Stalking LQ applied. A problem is as the LQ is for Harassment AND Stalking to include all such crimes with that LQ will include every low level Harassment only case as well. Unfortunately we cannot change the LQs it would require Minerva agreement. Data Quality Assurance has taken place February 2025 for stalking/harassment to include: was a crime recorded, was the correct number of notifiable crimes recorded, does the report contain sufficient NCRS compliance, HOCR timescales and crime classification correct.	Minerva update: The solution has been agreed at the national working group, next steps are the script writing and then the solution will be rolled out to all relevant forces to take up the relevant update to the system. Tony Cook represents DCP at the relevant meetings and will keep the stalking portfolio updated. This recommendation will be moved to the stalking and harassment business plan for monitoring until go live.	Minerva/Niche update from FCR: No further updates nationally, anticipated timeline not before February 2027 Data quality Assurance From the last CDI Audit for Q4 2025 Conduct Crimes: 56 Conduct crimes should have been recorded. 45 Conduct Crimes were recorded correctly. In 6 cases a crime had been recorded when a Conduct Crime was the Principal Crime that should have been recorded. In 5 case we failed to record a conduct crime, and no other crime was recorded.	
		7.2	Chief Constables	The Intelligence Directorate use NICHE, IBASE, Intelligence Portal, and frontline officers can also request a live report. Stalking offences and live Stalking Protection Orders can be identified and searched for via the Intelligence Portal accessible for all staff. Within the Performance and Analysis Department there is functionality available through our data analytics tool, Qik Sense, to isolate stalking through filters using the Crime and Outcomes app within the tool. The Supervisor app can also be filtered on stalking offences to allow supervisors to specifically identify stalking when conducting reviews of investigations held on police officer workloads. Devon and Cornwall Police monitor performance of Stalking Protection Orders through our legal team, this is presented into the Stalking Working Group and local performance meetings. Project Nighteye is an ongoing intelligence led campaign to tackle VAWG in the evening and nighttime economy through intelligence being presented monthly to the frontline for pro-active activity to take place, this includes intelligence and information regarding stalking in a briefing with a focus on predatory stalking. Investment in training frontline officers in Project Vigilant has been ongoing for 18 months, the trained officers are deployed to prevent harm to women and girls in public spaces which would include identification and intervention of predatory stalking behaviours.	The PIP 2 Triage Team are using the Intelligence Portal to identify reports of stalking, these are identified through stats classification. The team are completing secondary reviews of all cases identified. A review has taken place in relation to stalking risk assessment compliance, data has been supplied and communication has taken place with all OIC's and supervisors to review public protection notices and ensure the relevant risk assessments are completed.	As per previous updates.	As per previous update.	
10	By 27 March 2025, review and update their learning and training provision relating to stalking. Chief constables should also make sure that their policies and practice are reviewed and updated in accordance with the findings in the super-complaint investigation report.	10	Chief Constables	Devon and Cornwall Police is committed to enhancing our current training provision in line with this recommendation. The Stalking Portfolio Lead works in collaboration with Learning and Development Department. The Lead recently supported the Initial Training Team in developing a stalking package with a focus on recognising and responding to stalking, risk assessment, investigation management, safeguarding and perpetrator management. The package will be rolled out to all new officers.	As per previous update.	Vulnerability Day 2 training to all frontline officers will include stalking as part of the delivery. This Training will commence September 2025, the stalking portfolio is working in collaboration with L&D to ensure the training meets the requirements of the super complaint.	Vulnerability Day 2 DA & Stalking - delivered September 2025-December 2025 1772 frontline officers and police staff by L&D designed in collaboration with the Strategic Safeguarding Improvement Hub in alignment with the learning from OP Hibiscus and associated recommendations. A further 100 Special Constables will be trained in the future. Learning Objectives: •NCAIT Stalking •Identify a range of domestic abuse types •Identify the eight stages of the Homicide Timeline and the need to intervene •Recognise the relevant parts of the Force's DA Policy & Procedure •Complete PPN, DARA and stalking risk assessments to a quality standard •Complete a thorough initial investigation and handover at DA incidents •Recognise the points at which the use of Protection Orders is appropriate and understand the process for the issuing of Protection Orders and dealing positively with breaches •Differentiate between Stalking and Harassment incidents and associated risk A full range of products are available to assist investigators in relation to stalking and DA including bitesize training covering all three thematic concerns detailed in this report.	
		10	Chief Constables	Makes appropriate use of the stalking or harassment e-learning product developed by the College of Policing.	Request to be made for the stalking NCALT to be made mandatory will be made via an ONA. The NCALT package is now part of the DA investigators training package and Champions CPD.	ONA agreed, this will be mandatory and rolled out for all the frontline, the NCALT package will be rolled out as part of Vulnerability Day 2 training (September 2025)	Delivered through Vulnerability Day 2 - action complete.	
		10	Chief Constables	Uses the skills and knowledge of local victim advocates or others from outside policing with relevant expertise.	The Chief Constable has implemented a VAWG Platinum structure which includes the introduction of a Non-Executive Director, Inclusion and Race Equality. A Platinum Independent Advisory Group (IAG) has been implemented, the Independent Advisors will have a focus on Domestic Abuse and Stalking as part of their meetings. The Office of Police Crime Commissioner (OPCC) through Victim Support funds an Independent Stalking Caseworker (ISAC). The ISAC supports non-Domestic Abuse victims collaborating closely with the Victim Care Unit ensuring the victim's voice is heard. They also attend the Stalking and Harassment Working Group and reflective panels offering support and guidance.	VAWG Platinum updates for the stalking super complaint action plan were presented to the Chief Constable 20th February 2025. IAG sub group date to be agreed. Two survivors have shared their experiences of stalking 19/12/25 and 10/12/25 and will present into the champions CPD event 12/02/25. Sub group within the SSC working group led by VCU to explore how we can work victim advocates.	Vulnerability Day 2 training to be delivered to all frontline officers and will include stalking as part of the package, victim advocates are working in collaboration to design the package being developed. Victim Advocates were part of the stalking super complaint working group, this group will continue to meet on a 1/4 basis ensuring support from outside of policing is embedded as business as usual. A VAWG Platinum IAG scoping group event has taken place and the following actions will be delivered: The group moving forward will be a reference group to include profession and lived experience A Term of Reference is currently being agreed A data base of interested individuals to support VAWG delivery will be collated and maintained for ongoing support	Vulnerability Day 2 utilised lived experience throughout the training package. Victim advocates attend the Investigative Stalking Clinic. The ISAC provision for DCP will be moving from Victim Support into the Victim Care Unit, this will improve collaboration with investigating officers, increase visibility within the organisation and support to the Stalking Portfolio. The VAWG Platinum reference group has commenced, the Stalking Portfolio lead is a member of this group.

		10	Includes information on relevant local policies and practice where necessary	Chief Constables	<p>Stalking and Harassment has a bespoke page within the SharePoint Investigation Academy, this includes all policies, operational procedures, and guidance. Content covers how to identify stalking and harassment and the difference between the two, stalker types, risk management, templates for quality investigations, guidance for Stalking Protection Orders, cyber stalking strategy, case studies and support services.</p> <p>All stalking policy and procedures are treated as living documents and regularly updated by subject matter experts.</p>	<p>The original action has been completed.</p> <p>Further work has commenced following OP Hibiscus (stalking reviews) to create an additional template to support identification of stalking, risk management and appropriate allocation. A critical change to NICHE to incorporate the new template aligning with new organisational direction for the allocation of stalking is in progress.</p> <p>Updated OEL templates in line with the recommendations are now live, including Secondary review Template, OIC and Supervisor Template.</p>	<p>The findings of the super complaint have been included in all internal stalking training, champions, frontline, CID courses and CPD. The findings have also been included in updated stalking policy and procedure.</p> <p>The findings will also be incorporated in the stalking business plan and risk register and form the core deliverables of the new working group from September 2025.</p> <p>New guidance has been designed in line with the super complaint findings, these have been linked to existing Stalking Operational Procedure and Policy: Stalking Crime Allocation Policy Stalking Handover (frontline guidance)</p>	<p>All Policies and Operational Procedures are treated as living documents, this includes Pirates guides control rooms (call scripts). All documents are updated throughout the year and align with the SSC findings.</p>
		11	Provide to the officers and staff who will most benefit from the learning.	Chief Constables	<p>Control room guidance is updated regularly and will be reviewed in line with these recommendations in the coming weeks.</p> <p>Law Enforcement Public Health (LEPH) link is a public health tool designed to support front line officers with access to public health information to raise awareness, motivate and signpost victims of crimes. The platform uses ASK, ASSIST and ACT link underpinned by behavioural science. The tool is available for all staff and contains bespoke information relating to stalking.</p> <p>Supported by the Strategic Safeguarding Improvement Hub and the Stalking Portfolio, Devon and Cornwall Police have 70 internal Stalking Champions. Individuals are based within investigation teams and frontline policing and supported with a bespoke role profile and additional professional development.</p> <p>The Stalking Champions support investigations of stalking, reflective panels, the Stalking Working Group, and partners/charities. Bespoke training has been delivered to the network, including policy and best practice.</p>	<p>The Pirates guide has been reviewed and updated. Pop up guidance are being designed to assist the control room, this will include, stalking, harassment and breach of bail.</p> <p>Due to the commencement of the super-complaint working group further improvements are required, a sub-group has been created to support Force Contact Centre who requested further training and supportive guidance. A report will be completed by them setting out requirements.</p> <p>Request made for Contact Centre stalking champions, 42 volunteers have been identified, a bespoke training package has been designed and training will be delivered on 25th Feb-1300-1400 26th Feb-1500-1600 4th March-1300-1400 5th March-1300-1400</p> <p>Bespoke stalking inputs have been designed by the control room supported by the SSIH. This will be rolled out as 30 minute inputs to 200 call centre staff.</p> <p>On 3rd April a stalking awareness event will take place in collaboration with partners: An overview of stalking to include, identification or stalking and associated risks, the differences between stalking and harassment, the Stalking Super-Complaint, Stalking Protection Orders, Cyber Stalking and safeguarding.</p> <p>Further training delivered: DS course 23/01/25 stalking/DA/risk management Detective CPD 10/02/25 stalking Crime Management Investigation Team 20/01/25</p>	<p>Since the commencement of training additional training has been delivered: CRC including PEO CMIT DS course additional stalking champions on Patrol, CID Safeguarding awareness week (Plymouth) CPD events for stalking champions, additional lived experience and case studies now embedded A new package has been designed in collaboration with L&D for PCSOs</p>	<p>Call Script updated in alignment with recent NPCC guidance/best practice.</p> <p>Stalking Training updates: Vulnerability Day 2 September 25-December 25 Stalking and DA Champion 1/4 meetings, includes case studies: 10/12/2025, 10/09/2025 Video Response CPD 29/08/2026 DS course 20/10/2025 CMIT CPD 24/11/2025, 23/08/2025 CID cpd event 7/01/26 FELU CPD event 11/02/2026 NHS Cornwall CPD event 12/02/2026 Stalking champion training (new members)</p> <p>Suzu Lamplough Training - Frontline staff and investigation teams, 80 completed, roll out continues for 100 more licences.</p> <p>Work is ongoing to enhance the Foundation Course and create a specialist DA course, increasing high harm training to 80 hours, this will include stalking and the SSC concerns. Timeline not before September 2026.</p>
		11	Problem profiles using police data and intelligence and other sources of information to ensure that the full extent of stalking is well understood. This could include information sharing with local victims' services and other public services, and national and local statistics.	Chief Constables	<p>Devon and Cornwall Police through our Performance Analyst produces a stalking and harassment performance pack that is presented at the Stalking Working Group. This is then circulated to our Geographical Basic Command Units (BCU) and the Planning Performance Managers circulates to all BCU Commanders for oversight of performance.</p> <p>The Stalking Portfolio lead, a Detective Chief Inspector, is also the Tactical Lead for VAWG. This ensures all strategies and business plans are aligned. The new VAWG strategy details stalking as a key priority. A bespoke Devon and Cornwall VAWG Problem Profile was published in 2022 which includes stalking in differing settings including online, private, and public spaces.</p>	<p>Updated and improved performance dashboards have been developed to cover Domestic Abuse, Rape & Serious Sexual Offences, and Stalking. These dashboards allow commanders to monitor key performance indicators linked to the quality of investigations, service to victims, preventing and reducing crime, and building trust and confidence with the public. The dashboards are used as a tool to drive improvement and deliver targeted training and intervention where needed. They feed into governance meetings across various business areas, with oversight from the Deputy Chief Constable at the monthly Force Performance Board.</p> <p>The Intelligence Directorate have been commissioned to produce two products, the first an evaluation of OP Hibiscus (593 stalking reviews) to identify themes and issues identified from investigative feedback. The second a stalking problem profile to provide a detailed understanding of stalking. A review of Performance & Analysis Data and discussion with the Force Silver lead for VAWG (DCI Dawn Perriam) has helped identify a specific focus to a Problem Profile on stalking. This considers the range of work that is currently being undertaken across the Force with a view to addressing core aspects of the Action Plan. Therefore, it has been agreed that a viable Problem Profile that could be of benefit to frontline policing and provide useful insights would be that of a detailed analysis of non-DA stalking. The aim of this is to identify emerging risks and tactical options for future policing in this area.</p> <p>Research and analysis will be conducted on the range of Stalking crimes currently agreed for Performance data and will consider a range of potential themes and factors which will include: use of cyber techniques and apps, typologies of stalking behaviours, outcomes, use of Orders, PPN completion, stalking behaviours and timelines, demographics relating to victims and suspects/offenders and how known to each other, repeat victims, suspects and offenders, amongst others as they come to light during the research. Added to this, the intelligence picture and the incident logs will be explored for information that could assist with this detailed analysis. Finally, a part of this Problem Profile will also consider partnership working practices and any specific data or findings available from them. Timescale for this problem profile is 3 months, due to depth and scale of the piece of work. (May 2025)</p>	<p>The stalking problem profile will be delivered by the Intelligence Directorate and Performance and Analysis. Part 1 will cover the past 2 years, including, victim care and horizon scanning, partners will be feeding into the profile. The problem profile will be used to support business plan actions and drive further activity, a partnership version will be made available. The timescale for delivery is end of July for the data collection and then the analysis will commence.</p> <p>The performance dashboard for stalking has been enhanced to include: Arrest rates, DA stalking and Non-DA Stalking fugitives by risk Risk assessment compliance Stalking crime reporting method stalking and harassment incidents by response grade</p> <p>Stalking performance is monitored through Force Tasking (priority), Force Performance Board and associated performance meetings.</p> <p>Stalking performance is available within the stalking working group which is attended by partners.</p> <p>Stalking is included within the new control strategy as a priority within vulnerability.</p> <p>The strategic co-ordinator for Child Centred Policing is running a series of workshops for young people that will feed into the Problem profile.</p>	<p>The Strategic Problem Profile for Stalking (NON DA) published March 2026.</p> <p>This comprises of two reports, one for police and a partnership version. Incorporating nature of stalking, impact to the organisation, locations and how the organisation responds. The report will be used to improve our response to stalking, to inform the business plan and risk register and form part of recommendations to be delivered over the coming 12 months. The report has 14 key findings, 18 knowledge gaps and 23 recommendations.</p> <p>Stalking as a priority is embedded throughout performance governance with a bespoke strategic meeting for Stalking, DA and Sexual.</p> <p>Stalking remains a priority within Force Tasking with direction of positive arrest direction.</p> <p>The Intelligence Directorate have commenced a High Harm Desk that incorporates stalking, the pilot taking place in South Devon is ongoing, as part of this piece of work the High Harm analyst/researcher is raising cases through the NIM/Stalking investigative stalking clinic based on risk factors.</p>
11	By 27 March 2025, make sure that appropriate mechanisms are in place to fully understand the scale and types of stalking behaviour within their force and the effectiveness of their response. This should align with the VAWG national delivery framework.	11	Regular assurance work such as audits to better understand the force response and make improvements where appropriate, including monitoring the use of SPOs, investigation outcomes and the quality of investigations.	Chief Constables	<p>The police recorded crime returns are sent to ONS which contains the number of Stalking & Harassment crimes recorded each quarter. In addition to that, we share a Universal Dataset with Local Authority Partners which contains detail on offences on a line-by-line basis – albeit with identifying / personal info removed. There is compliance with FOI requests relating to stalking on an ad-hoc basis.</p> <p>Inspector audits/scrutiny are in place to improve investigative standards, additional scrutiny is applied for Out of Court Disposals overseen by the OPCC.</p> <p>The Stalking Portfolio delivers bespoke reflective/scrutiny panels which are multi-agency with learning supporting policy and guidance improvements.</p>	<p>10/12/24 NPW and Victim Experience Reflective Panel took place in South Devon, actions were returned and completed 31/01. CIOS panel will take place on 31/03/25.</p> <p>Monitoring of SPO's continue through Force Legal and through the stalking working groups.</p> <p>OP Hibiscus stalking reviews have generated requests for 8 new SPO's requests in the past 14 days.</p> <p>Force Legal have introduced monthly stats into VAWG Project Board (data pack) to include numbers of files opened, numbers of orders obtained.</p> <p>A review of 51 stalking crimes have received a deep dive, to understand identification of offences, timeliness of allocation and initial response, findings will be shared with relevant departments.</p>	<p>NEW reflection panel is due to take place 30/06/2025.</p> <p>SPO's are now included within P&A performance dashboard.</p> <p>VOWSIO (Victims, Offenders, Witnesses, Scenes, Intel, Other considerations) Investigation Plans, VOWSIO SGMP (RARA based), Supervisor Reviews, and NFA Closing templates - standardise the investigation quality. They are measured for use on Qlik sense to ensure compliance.</p> <p>Investigation audits by all officers of Inspector or above are used to measure the quality of the investigation and the updates from the template. These are measured in Qlik sense to identify key themes for improvement and this is governed through the IQDG & IQAB meetings / boards</p>	<p>High risk stalking DA will be reviewed by an Insp for any NPW decision. Insp audits continue.</p> <p>A technical solution is being sought to show where investigators have considered a SPO, a template has been discussed but discounted due to the management of templates held within Niche. Force legal compile data of when investigators are contacted Vulnerability Lawyers even if an SPO is not sought.</p> <p>Multi-agency reflection panels have taken place: 11/03/26 17/09/25 30/06/25</p> <p>Victims Code of Practice Scrutiny panel stalking and harassment: 17/09/2026 & Out of Court disposals scrutiny panel stalking and harassment (OPCC) October 2025.</p> <p>July 2025: Performance data available to support performance targets Crime Allocation Policy amended (PIP2 high risk) Investigative Clinic commenced Deputy CC delivered a stalking improvement plan</p> <p>September 2025: PPN/Risk assessment non compliance introduced within DMM Bitesize videos, ID stalking, investigating stalking, stalking protection orders First response to stalking guidance published</p> <p>CRC dip samples for stalking ongoing, direct and thematic feedback identified and shared.</p>
		11	Ways to regularly receive feedback from victims, such as victim surveys.	Chief Constables	<p>Performance and Analysis continue to report on performance for stalking and harassment, including the use of Stalking Protection Orders, investigative outcomes, and victim satisfaction. This information is available through apps available to all staff and within the Intel Portal.</p> <p>Performance and Analysis regularly undertake victim surveys which include a focus on stalking this is reviewed at organisational performance meetings and shared with the Stalking Portfolio Lead. Stalking victim data from October 2023 to September 2024 shows over 70% of people were satisfied with the service provided and 77% were confident of the organisational understanding of stalking.</p>	<p>Stalking victim survey data February 2025 - 92% agree that the person taking initial call understood their situation. 72% agree that recognition of stalking was identified at the earliest opportunity. 76% were confident that DCP understand stalking. 74% were satisfied with the service they received. Data on victims surveys is included within the stalking working groups.</p> <p>DCP will be delivering a Lived Experience Day to coincide with victim awareness week, this will take place on Tuesday 29th April 2025 and will comprise of lived experience of both police workforce and external survivors of stalking, DA and sexual offences. Intended learning, provide an opportunity for survivors to share their experience, increase organisational understanding of survivor's journeys and directly impact and improve policy and working practices.</p>	<p>Stalking survey findings May 2025 - initial report 94% fully agree, 87% stated concerns taken seriously, 79% recognised case as stalking at the earliest opportunity, 87% were satisfied with the way initial contact was handled and 66% were satisfied with the actions taken. 85% were satisfied with how they were treated, 74% were satisfied with the service provided and confidence in police that they understand stalking resulted in 78% satisfied.</p> <p>The Lived Experience Day has been delivered and feedback reviewed. On the whole the day was well received, the feedback has led to a planned workshop morning July 2025, instigation of a working group and bespoke action plan to embed lived experience into training, policy and procedure and to improve public service.</p>	<p>Victim Satisfaction Surveys (stalking):</p> <p>Views from victims of stalking who took part in survey are mainly positive on the service they received. Satisfaction with action taken was the lowest at 62%.</p> <p>These findings are positive as we previously saw a dip in our satisfaction scores and we are now seeing a slight increase.</p> <p>Initial report: 94% understood the situation, 90% treated concerns seriously, 75% recognised stalking at the earliest opportunity, 87% treatment, 75% DCP understand stalking, action taken 62% whole experience 74%.</p> <p>The stalking portfolio lead is the SPOC for partners local and national to raise any concerns or good work which is communicated with the relevant individuals or teams.</p>

		11	Force management statements which reflect current and future demand from stalking.	Chief Constables	Stalking is included in the Force Strategic Assessment and Force Management Statement 2024; the next version will be available at the end of March 2025.	The FMS is currently under review by the stalking portfolio completed 14/02/25.	The Force Management Statement was published in June 2025. Stalking and Harassment form part of the strategic planning and will be used to develop organisational delivery plans. The super complaint is detailed within the published FMS that has supported crime allocation policy changes and introduced a secondary review of all stalking crimes. For DCP an increase of 43% has been noted for stalking offences and it is forecasted to increase by 47% over the next 4 years. The delivery of the super complaint has also increased demand, within investigation and for vulnerability lawyers with an increased use of SPO's. Stalking is a priority for DCP and will continue to be reflected in the FMS.	The Force Management Statement is currently being updated, this includes current and projected demand noting an increase demand of 80.9% for DA stalking and 93% increase for Non-DA stalking. The significant increase is believed to be due to the Stalking Super Complaint Working group which contained contact officers, further training and champions embedded within the department. Projected demand is detailed as a 4 year forecast. The FMS shows improvements in performance for risk assessment compliance, an increase of SPO by 127.3% - 25 orders obtained during the period under review. Governance has been strengthened through the introduction of strategic and tactical meetings that incorporate stalking.	
		12	Considering implementing the stalking screening tool to support the identification of stalking and the risks associated with stalking.	Chief Constables	Devon and Cornwall Police are in liaison with Minerva who oversee changes to NICHE. They are in communication with the National Stalking Lead with an agreement on a provisional design for NICHE.	Feedback on the SST has been passed to the national portfolio.	SST launch is still being considered at a national level, the implementation onto NICHE is still outstanding. To bridge the gap a Secondary Review Template has been designed and is in place for DCP, this includes key points from the SST. The stalking portfolio lead is currently supporting a bid being made by Dr Bracewell that is seeking to deliver a 4 year project which includes the design of a stalking toolkit.	SST has not been introduced into DCP/NICHE, a secondary review template is available on Niche. Awaits national direction.	
		12	Having clear policies and procedures in place for assessing and managing risk in all cases. And where appropriate, embedding recognised risk assessment tools in force systems so that it is easy for officers to access, use and document their consideration of risk and safeguarding.	Chief Constables	Clear policies and procedures are in place for stalking including Stalking and Harassment Operational Procedures, Stalking Protection Order Operational Procedures, Management of Stalking Protection Orders. All documents are published on the Investigation Academy stalking and harassment SharePoint site. These are living documents updated and shared on a regular basis. Homicide Timeline Training (Professor Monckton-Smith) is being rolled out to frontline staff to improve the understanding of risks posed by stalking.	The DA/Stalking Homicide Timeline risk tool created by the Intelligence Directorate will be used within the MATAAC pilot which commences on 3rd March 2025 in Plymouth. The Homicide Timeline training continues to be rolled out, utilised in training and informing guidance and policy. This needs greater momentum and will be a focus of the PVP Command. A triage template is currently in development to ensure compliance of risk assessments, appropriate risk management and allocation. As part of OP Hibiscus all policy and operational guidance have been reviewed and updated. The documents will continue to be reviewed and updated.	DCP continues to performance manage the compliance of PPN which include the stalking risk assessment (SDASH), ongoing audits and direct contact with officers and supervisors where compliance has not been met is in place. Performance targets have recently been agreed, as 50% for arrests and 80% for Public Protection Notices. A high harm desk within the Intelligence Directorate has been agreed, recruitment is underway, the stalking portfolio will continue to engage to ensure stalking is within the TOR, its has been agreed that oversight of SPO's will be included. This will feed into a VAWG dashboard to feature within the tasking process. The High Harm Project is at business case stage and stalking is a priority within the delivery of this proposal, this will aim to identify the highest harm cases with dedicated officers within the IOM model, timescale 12 months to delivery.	DCP have a project ongoing to improve secondary reviews of DA Stalking, this includes movement of officers, training and ongoing quality assurance. Stalking allocation policy is based on risk, all high risk stalking cases are now investigated by PIP 2 investigators. Op Hibiscus was the review in 2025 of all live stalking investigations, this led to learning to improve governance, policy, operational procedures. In March 26 a review has taken place for Op Hibiscus, this included a review of SSC, IOPC themes and the problem profile to identify learning that has been embedded and to highlight any ongoing concerns, this was presented through Gold Commander.	
12	By 27 March 2025, take steps to make sure that risk identification, assessment and management is effective in all stalking and breaches of orders cases.	12	Recognising (in policies, guidance and training) the heightened risk associated with breaches of protective orders and measures.	Chief Constables	Policies, procedures and training within Devon and Cornwall reflect the heightened risk associated with breaches of orders and bail. Next steps are to agree the organisational approach to align resources and management to achieve clear delineation of ownership, responsibilities and expectation of each officer/team/department involved in responding to the information that identifies breaches of bail and protective orders.	P&A are developing the Offender Management APP that will support performance management of breaches of bail and protective orders. A review of the APP will take place and a performance framework will be considered or introduced into existing performance meetings.	Policies and procedures have all been reviewed in relation to breach of bail and protective orders, detailing clearly substantive offences should be considered, this has also been included within all training packages. The Offender Management APP is live within Qlik. The Bail policy is currently being updated with feedback from the vulnerability portfolios in relation to breach of bail. A review of organisational process for the management of breaches of police bail is ongoing within the VAWG portfolio.	DCP have a current performance escalation plan for the management of Protective Orders, with breaches of bail contained within the improvement plan. Breaches of bail and orders were not being correctly recorded within Niche, and agreement has been made that the log will remain open and an occurrence will be raised within the control room, this process is currently under design. When complete further direction will be disseminated to investigations to ensure any breaches will be raised as an occurrence. This item is monitored through Force Performance Board all related policies will be updated as the improvements are delivered.	
		12	Implementing screening and checking processes to support the early identification, assessment and management of high-risk cases. This may require stalking and breach of order cases to be considered at daily management meetings.	Chief Constables	Devon and Cornwall Police monitor the performance of Public Protection Notices (PPN) these include the risk identification tool contained in The Domestic Abuse, Stalking and Honour Based Violence (DASH/SDASH). Due to the imminent launching of Domestic Abuse Risk Assessment (DARA) due early 2025 this will require reviewing from a stalking perspective and organisational decisions will be required on whether this is a sufficient risk assessment tool for stalking crimes. High risk cases of DA and stalking are included in Daily Management Meetings and remain open with Critical Incident Managers oversight. Devon and Cornwall have introduced a new Priority Vulnerable process within the control room which includes an enhanced service and oversight for Domestic Abuse/Stalking. Ongoing oversight within Force tasking with the priority of arrests for Domestic Abuse, sexual and stalking this is a 'must win battle' within Force Tasking and is driven by the chair and oversight of performance continues. Devon and Cornwall Police have a dedicated Domestic Abuse team (Moonstone) which includes a secondary review of all high-risk DA stalking and repeats within 12 months. Stalking reports are sent to Detective Inspector single points of contact for early review and to ensure appropriate allocation and response.	Stalking risk assessments have been included as part of the DARA roll out package of training, the training is currently in development and will be rolled out March 2025. This training will cover definitions, understanding of risk, examples and how to complete the DARA the new risk assessment. For all DA stalking NICHE changes will make the stalking risk assessment mandatory. The training will include a short video and accompanying tool kit for officers.	The DARA training package was designed to incorporate stalking, this has been rolled out with high compliance. Introduction of a secondary review by the PIP 2 Triage Team for all stalking, this requires review in September when the team are no longer in place, this item will be moved to the stalking portfolio business plan. The new Pirates guides within CRC will support this recommendation, improving early identification and assessment of high risk cases.	The PIP 2 Triage team completed 1798 secondary stalking reviews from March 25-January 26. Vulnerability Day 2 included breaches and consideration of substantive offences (frontline training) Control room training has been delivered that incorporated breaches. Ongoing improvement plan in place for breaches of bail and protective orders in relation to recording and organisational response. All stalking cases that are not complaint with the appropriate risk assessments are raised into DMM on a daily basis. High risk cases are now allocated to CID for investigation - DA and Non DA PPN project is in place to improve secondary review of DA stalking's (medium risk) with an algorithm being developed to identify high risk cases using key wording linked to risk.	
		13	Local training and guidance on SPOs, including training and guidance for supervisors.	Chief Constables	It is recognised that barriers exist within the Criminal Justice System that impact on the use of Stalking Protection Orders. All training delivered within Devon and Cornwall Police for stalking and harassment includes Stalking Protection Orders advice and guidance.	A request is being made to the Head of Legal Ops to request delivery of training at the next Magistrate CPD day. A sub-group has commenced focused on this action.	The SPO guidance and OPR have been reviewed and updated in line with this recommendation.	SPO training delivered at CID CPD day 7/01/26 - Vulnerability Lawyer. All SPO guidance and OPR have been updated over the previous 6 months SPO guidance is included in all Stalking Champion training and a consideration for all cases raised within the stalking clinic. Protective orders are part of a performance escalation plan and feedback from authorising officers is being collated to understand training needs, training will then be delivered with guidance.	
		13	Mechanisms for supporting investigating officers to identify cases where SPOs would be appropriate and assisting them with SPO applications. This could be through dedicated teams or roles and/or through daily management meetings considering risk and safeguarding.	Chief Constables	Stalking Champions and the Victim Care Unit will identify where a Stalking Protection Order should be considered and offer support and guidance for obtaining. Devon and Cornwall Police have specific guidance for the use of Stalking Protective Orders, which includes initial actions through to the management of the orders once granted at court. Stalking Protection Orders that are in place can be reviewed and managed within the Intel Portal. Devon and Cornwall Police have a dedicated team of Vulnerability Lawyers to support staff to obtain Stalking Protection Orders, they are available for advice and deliver regular training. To support officers and staff a checklist and guidance is available through the dedicated SharePoint site. A network of 70 Stalking Champions exists within Devon and Cornwall Police, the champions can be identified through SharePoint and are distributed throughout investigation teams and frontline policing offering support and guidance.	The following documents have been reviewed and updated in line with the recommendations, SPO Opr, Stalking OEL templates, CPD training packages, risk assessment and management plan. A SPO quick guide has been completed, shared and published. Force Legal are monitoring SPO applications, there are currently 46 open cases. January x2 interim and x2 full orders. Due to the Op Hibiscus (stalking reviews) in the past 2 weeks the vulnerability Lawyers have received 8 potential SPO files from OICs increasing DCP use of the orders significantly. Update from Force Legal- SPO files continue to be prioritised and progressed by our team in a timely manner. Of note, where we have given advice that we need more evidence, or where we have asked for an update after initial advice has been given, there are quite a few files where we have not heard back from OICs. This may be because there is no further evidence that could be obtained, or that officers have not yet obtained this evidence. For these files the team will make contact with OICs as a matter of urgency and ask whether any further evidence will be forthcoming. Regular presentations as part of the SSCDAIP training every quarter, provide inputs to CID, and training for stalking champions across the Force. One Vulnerability Lawyers is also assisting the stalking portfolio with the Force's work emanating from the staling super-complaint, including CPD for SPO on 12/02/25.	Force Legal continue to monitor and progress SPO's, performance is monitored and a vulnerability lawyer is embedded within the stalking portfolio and is actively engaged in all aspects improvement delivery. A stalking risk clinic will be implemented July 2025 that will support investigations with a range of SME's and partners to support OIC's.	The stalking investigative clinic has been running for the past 6 months, directing the use of SPOs is a key priority. SPO usage forms part of all training/inputs delivered. SPO performance oversight continues into Force Performance Board.	

14	By 27 March 2025, take steps to make sure stalking victims receive the rights they are entitled to under the victim's code and have access to support services.	14	Victim needs assessments are always completed	Chief Constables	Devon and Cornwall Police require a victim needs assessment for all crimes where there is a victim. All victims have the right to be offered support to help them to cope and recover from the impact of the crime. Officers must complete a victim needs assessment during their initial contact with the victim to determine where the victim requires support, this will be completed within 24 hours of offence being reported. For victims who do not wish to engage with or report to the police Victim Support will provide this service independently of the police structure.	The February stalking performance pack details 100% compliance for VNA. Quality of the VNA's will now be considered.	Performance is robustly managed for VNA with an organisational target of 90% the oversight is embedded within governance meetings. VNA guidance/awareness for all officers is being delivered. The Victim Care Unit provide bespoke support for stalking and an advocate is a key part of all activity within the portfolio.	Performance quality and compliance is monitored through Force Performance Board and associated performance meetings, quality is reviewed within the Victim Care Unit. Current performance shows 87.3% of stalking crimes had the required VNA over the past 12 months, data may be impacted by out of force investigations or linked crimes.	
		14	Their force has appropriate processes to make sure all stalking victims are told about their rights and under the victims' code.	Chief Constables	The victim will be provided with a booklet in all cases informing them of their rights within the Victims Code. This information can be provided electronically and available in several different languages and easy read formats. Force's website: Support and information for Victims of Crime. There are additional versions available (Easy Read, Polish, Bulgarian and Romanian) which can be found here: Booklets and links Devon & Cornwall Police	As per previous update.	As per previous update.	As per previous update.	
		14	Information about the national and specialist stalking support services available in their force area is easily available to police officers and staff, victims and the general public.	Chief Constables	Information is available through EOP, EOP, Stalking Champions, signposting is included in all stalking training and presentations. Through the Victim Care Unit, the following referral pathways exist: <ul style="list-style-type: none"> •Safer Futures •Women's Centre Cornwall •Plymouth Domestic Abuse Service •Torbay Domestic Abuse Service •Fear-Free •Pegasus •Victim Support Referral Pathway for non-Domestic Abuse Stalking: <ul style="list-style-type: none"> •Victim Support •Victim Care Advocate •ISAC Signposting options non-Domestic Abuse & Domestic Abuse: <ul style="list-style-type: none"> •Thecyberhelpline.com •Secured by Design •National Cyber Security Centre •Suzy Lamplugh •Paladin •Alice Ruggles •BP 	As per previous update.	As per previous update.	As per previous update.	
		14	Victims who would like to receive support are referred to an appropriate service in a timely manner.	Chief Constables	The Victim Care Unit is the conduit for referring all victims of crimes to the most appropriate local service provider, there is a network of support organisations who are commissioned by the OPCC to work in his capacity. The unit will ensure that referrals are made in a timely manner when consent is given.	There is a lack of commissioned services for stalking, DCP only have one Independent Stalking Advisor (ISAC) funded by the Office of Police and Crime Commissioner (OPCC). A request for funding a stalking advocate was included for consideration within serious violence future funding, but current funding is insufficient.	A business case has been submitted for funding to the Executive to consider an increase in ISAC support (Paladin).	Business case remains with the Executive/OPCC for funding of a further ISAC. The current provision will be moving from victim support to VCU which will improve collaboration.	
		15	They monitor the number of stalking victims who are referred to specialist support services and take action when referral numbers are low.	Chief Constables	The Victim Care manager produces quarterly performance reports which include referral numbers broken down by crime type. Victim Support who employ the Independent Stalking Advocacy Caseworker will monitor the number of cases referred to them and consult with the Victim Care Unit if numbers reduced.	As per previous update.	As per previous update.	As per previous update.	
16	By 27 March 2025, work together to review commissioning arrangements and make changes as soon as possible to ensure they embed collaborative working and information sharing between policing and services providing victim support to stalking victims.	16		CCs, PCCs and their mayor equivalents	As part of the review of commissioned services, the OPCC and the Police are working together to plan for how information can be shared and how collaborative working can be embedded between policing and services providing victim support to stalking victims. We are also exploring training opportunities to increase awareness of stalking across services and with our partners. 200 licenses for 12 months period go live date 1st April Download report every week to aid with understanding who has completed, date of completion	OPCC have funded 200 training licenses from Susie Lamplugh Key points re the training: This package is in total about 2.5 hours. Covers intro -re definitions, risk, SASH tools, Perpetrator types, CJ system, investigation, Legislation and SPO's. End of each session has knowledge checks Learning management system can be accessed from mobiles	OPCC update Work is ongoing to ensure collaborative working and information sharing between policing and services providing victim support to stalking victims. We commission Victim Support to provide an ISAC and our victim care unit (force victims service) works closely with the strategic lead for stalking and with police staff to ensure victims are supported. We will continue to review how our commissioned services support victims through our contract management practice and will review services and propose changes as part of our annual commissioning intentions planning cycle.	OPCC update Holly Gazzard training has commenced currently 6 sessions delivered so far – total of 186 attendees 3 further sessions booked for April (17,20 & 24). This training provides a powerful and comprehensive insight into stalking, what it is, how it impacts victims and their loved ones, and how to support someone who may be at risk. Through Hollie's story, the workshop explores stalking behaviours, different types of stalkers, and current legislation.	
17	27 March 2025, make sure the new College of Policing investigations APP content on case allocation is reflected in the relevant policies relating to the allocation of stalking and breach of order cases for investigation.	17	Force policies should support the allocation of stalking cases to officers with the right skills and experience, taking into account the potential risk and complexity involved in stalking and breach of order cases.	Chief Constables	The Strategic Safeguarding Improvement Hub which has responsibility for all strands of vulnerability including the stalking use APP regarding all organisational policy and guidance. Force Policy and operating procedures exist to ensure stalking investigations are allocated appropriately and include guidance to manage and mitigate risk. Complex investigations will be identified at an early stage and allocated to investigators qualified through the Professionalising Investigation Programme (PIP2) based in CID.	The stalking portfolio lead and SSIH are part of the national reference group developing the new APP. All guidance within DCP has been reviewed in line with the current APP guidance. OP Hibiscus has been instigated, this is a review of 593 live stalking crimes, learning will be identified to support policy changes in how we allocate stalking. Amendments to triage and allocation is imminent. The Head of Crime has introduced new policy in relation to stalking reports, all NON DA stalking and high risk DA stalking will be investigated by PIP 2.	The stalking crime allocation has been robustly amended, this now gives clear direction for high risk stalking to be investigated within CID (PIP2) this will ensure our highest risk cases are appropriately investigated.	The new stalking allocation policy is now embedded with direction that no stalking investigations to remain on Patrol once the initial response is completed: Standard and medium NON DA will be investigated by CMIT standard and medium DA will be investigated by Moonstone all high risk will be investigated by CID Allocation assurance forms part of performance scrutiny.	

18	By 27 March 2025, take steps to improve the quality of stalking investigations by taking a victim centred, suspect focused and context led approach.	18	Chief Constables	<p>The new VAWG strategy has a clear direction under Pillar 2 that all investigations will be victim centred, suspect focused and context led. Devon and Cornwall Police continue to make improvements to crime investigation through transformational change delivered by Project Cornerstone (Level 1 Investigation) and Project Synergy (Level 2 Investigation). Change activity is focused on improving processes to increase efficiency, utilising digital capabilities, and ensuring investigators are appropriately skilled at all levels.</p> <p>A review is currently underway by Project Cornerstone in relation to the operating model for Domestic Abuse, this will also include non-Domestic abuse stalking. The project is seeking to introduce new methods to improve timeliness of victim contact and positive outcomes. Several new initiatives have been introduced including Priority Vulnerable logs and Rapid Video Response for the victims of Domestic Abuse.</p> <p>Devon and Cornwall Police through Project Synergy and the delivery of Digital Hubs will improve our digital response. Southwest Forensics are currently reviewing all processes within the Digital Forensics Unit to improve service delivery. There is a regional plan in place developing recommendations to harmonise our approach to information security that will support efficiencies within the organisation and Southwest Forensics.</p>	<p>A new performance monitoring approach for Domestic Abuse has been implemented in Local Policing. This has gone live in January 2025 and will now incorporate DA stalking. The new governance for DA performance management has a daily meeting, a weekly meeting chaired by Superintendent in each BCU and a monthly governance meeting chaired by the Vulnerability Chief Superintendent.</p>	<p>The new crime allocation policy supports improving the capacity and capability of investigators by ensuring all cases are investigated appropriately. Ongoing training/upskilling includes signposting to the Intelligence Directorate for analytical support to pursue digital lines of ends. The new risk clinic will also offer support specifically related to online offences, this is supported by current funding of the Cyber Helpline funding.</p>	<p>The stalking clinic has the following attendance to support digital investigations: DMI, SPOC, Intelligence Analyst</p> <p>The intelligence Directorate have recorded 29 direct stalking taskings within this time period, excluding the clinic referrals.</p>	
		18	Chief Constables	<p>An Investigation Quality Assurance Board provides Forcewide oversight and scrutiny of investigative improvement, this board is supported by a delivery group that is coordinating activity across the organisation focused on ensuring core elements of the investigative process are followed and victims are appropriately supported.</p> <p>Devon and Cornwall Police have introduced a template for investigation and safeguarding (VOWSIO) to improve investigation and safeguarding standards, the template is monitored for compliance. A closure template is currently in draft.</p>	<p>OEL templates are available for Sergeants and Inspectors within NICHE specific to stalking. These will be updated in line with the recommendations and compliance can be monitored. OP Hibiscus (stalking reviews) took place between January 29th and February 10th, an analytical product will be developed to understand current investigative themes that require improvement. It has also been agreed that all stalking reports will receive a triage that will include all aspects of investigation.</p>	<p>Reflection panel includes review and feedback to officer, cases can be re-opened and investigated further, the panel is supported by SME's and CPS.</p> <p>The Soteria principles now form part of the VAWG strategy and the Investigation Ethos has been launched.</p> <p>Stalking supervisors templates are embedded within Niche and new guidance for stalking investigation handovers has been published.</p>	<p>A review has taken place regarding embedded learning from the SSC, this has highlighted good work and areas for further focus:</p> <p>Stalking arrests Outcomes Use of SPOs</p> <p>This was discussed within Gold command April 26 and further improvements will be driven through the Executive.</p>	
		18	Chief Constables	<p>Through organisation tactical tasking processes there is a priority for positive action and timely arrests for Domestic Abuse & stalking with performance oversight of the Chief Officer of Crime and Justice.</p> <p>Training includes powers for summary only offences of stalking and the potential use of warrants.</p> <p>The Strategic Safeguarding Improvement Hub have produced guidance for Evidence led Prosecution, the use of PACE Code G supporting our 'must win battle' to increase positive action Domestic Abuse and stalking, focusing on early arrests.</p> <p>Stalking training, policy and guidance includes direction on incorporating stalking behaviours and impact to the victim within witness statements.</p>	<p>As part of Force Tactical Tasking and Coordination Group stalking has been included into the organisational direction for early arrests Jan 2025. OP Hibiscus has driven an increase in arrests since commencement 29/01/25 good work and learning is being captured.</p> <p>Stalking super-complaint was included in FTTCG 23/01/25 overview and action plan summary, the information is now being presented into geographic TTCG (February) direction to increase compliance of the risk assessments within PPN's. Compliance with Victims code and increase the use of SPO.</p>	<p>Stalking arrest data is now available within the performance dashboard, a force target has recently been set at 50% this will be monitored through force performance governance.</p>	<p>Stalking arrests remain a priority within FTCCG and Force Performance Board.</p> <p>A deep dive into stalking first response and timeliness will commence April 2026, with the findings used to improve performance.</p> <p>Stalking first response, statements, quality handovers and investigations will form part of the new Foundation course currently in design.</p> <p>The Deputy Chief Constable raised a stalking improvement plan in July 2025: PPN non compliance to be raised at DMM Stalking Threat Assessment to be published First response guidance to be designed and delivered All points have been completed</p> <p>Bitesize training has been delivered in relation to this recommendation.</p>	
		18	Chief Constables	<p>Devon and Cornwall Police have introduced a template for investigation and safeguarding (VOWSIO) to improve investigation and safeguarding standards, the template is monitored for compliance. A closure template is currently in draft.</p> <p>The recent introduction of a bespoke stalking 'tab' within the public facing force website and crime reporting tool, Single Online Home, will improve service to victims, enabling a clear, efficient method of reporting stalking crimes to the police.</p> <p>Stalking training, policy and guidance includes direction on incorporating stalking behaviours and impact to the victim within witness statements.</p>	<p>Guidance for officers is currently in draft and will be circulated to all frontline officers.</p>	<p>Stalking statement guidance has been completed and available through the Investigation Academy and embedded into training packages.</p>	<p>As part of the Strategic Threat Assessment a recommendation has been raised to increase the use of VRI for stalking investigations, this will be implemented over the coming months.</p>	
20	By 27 March 2025, take steps to improve how their force effectively recognises and responds to online elements of stalking.	20	Chief Constables	<p>The National Strategic Risk Assessment for VAWG details stalking and harassment accounts for 43% of all VAWG and one in five women will experience stalking in their lifetime with tech enabled VAWG identified as a key threat.</p> <p>This threat has also recognised locally and detailed as an intelligence gap within the Devon and Cornwall VAWG Problem Profile.</p> <p>The Devon and Cornwall Police Cyber Stalking Campaign was launched on Tuesday 22nd October 2024, this is a phased approach with initial focus on internal education and awareness, with the public engagement starting in November 2024.</p> <p>The aims and objectives include: <ul style="list-style-type: none"> Enhance organisational understanding of cyber enabled stalking Utilise funding to improve outcomes and support of victims Public understanding of cyber enabled stalking through prevention, awareness and how to report </p>	<p>The Cyber Stalking campaign has been launched with an aim to raise awareness among the public for how to spot the signs and how to report, highlighting to the public and other stakeholder how we are addressing the issue to increasing public confidence. Key objectives include education internally and externally to encourage reporting, provide information to the public and how to keep devices safe to reduce demand. Utilises media and other comms channels to raise awareness through key messages. Face to Face events have taken place at Drakes Circus and Exeter University in January 2025. Printed resources distributed. Bespoke printed resources have been developed. Digital delivery includes videos, web pages, social media content utilising Instagram, a suite of social media images and messages sourced through Essex Police. Internal messaging, campaign page, super complaint updates. Future planned comms include survivor case study, face to face events including county shows, cyber stalking/VAWG event package, live social media event, further social media and continued distribution of posters and leaflets.</p> <p>Stalking problem profile currently in draft will support further work linked to this.</p>	<p>Cyber stalking materials have been produced and available for police and partners, this is also included in all inputs/training.</p> <p>The stalking problem profile currently being delivered will include cyber/online stalking resulting in a greater understanding of the scale within DCP, this will inform future actions to take, this forms part of the stalking business plan and future improvement plans.</p>	<p>The stalking strategic threat assessment details: Approximately 20% of stalking crimes were recorded with a cyber enabled flag, however research suggests this should be a higher rate of 30%. The use of the flag is inconsistent and has been documented as a recommendation to be delivered.</p> <p>Rather than facilitating the stalking behaviour, the Deep Dive found cyber techniques were used to extend the offending behaviour over a longer period of time, including but not limited to monitoring the victim's social media presence, or intimidating the victim through constant phone calls and messages. Victims tended to meet their stalkers in familiar settings and cyber techniques were then used to intimidate and maintain a level of contact or awareness of the victim's life and events through social media. The force has recently recruited two officers into the Cyber Helpline, which it is hoped will provide greater scope and awareness around cyberstalking locally. It is known that cyberstalking has significantly increased nationally, yet the cyber flag compliance within force is potentially masking this issue on a local level.</p>	
		20	Chief Constables	<p>Training delivered includes case studies and learning that is used to update policy and guidance.</p> <p>The Intelligence Directorate is currently engaging in a range of presentations to various groups of staff to encourage the early engagement of analysts on stalking and harassment investigations in the hope to gain the same positive improvements seen by Op Atlas.</p>	<p>22nd October 2024 Charlotte Hooper, Head of Operations at The Cyber Helpline delivered training to DCP the video is available to all. 04/12/24 Cyber Protect Officer from A&S delivered training 'technology enabled domestic abuse, stalking and harassment. The intelligence Directorate 05/11/24 provided training and an insight on how A&R can support cyber enabled investigations. All recordings are available on the stalking SharePoint site.</p>	<p>Examples of online stalking are included in all training packages, embedded into CPD events. Clear guidance is available within the Investigation Academy.</p>	<p>Cyber enabled and dependant crimes have formed part of Champion CPD sessions, this has included a recent case study where stalking has taken place covertly utilising AI.</p> <p>AI related stalking CPD session has been delivered.</p>	
		20	Chief Constables	<p>Clear online safety advice is available to officers and staff, drawing on the College of Policing APP on stalking or harassment when it is developed.</p> <p>All guidance produced by the Strategic Safeguarding Improvement Hub aligns to Policing APP. A review of the new guidance will be undertaken and introduced locally when published.</p>	<p>Guidance has been updated and published.</p>	<p>DCP are supporting the COP with the delivery of the new APP and will review all local policies and procedures to align when it is published.</p>	<p>As per previous update.</p>	

		20	Appropriate tools, technologies and support services to digitally safeguard victims are procured and officers and staff use these resources when appropriate.	Chief Constables	<p>Funding has been secured for support from The Cyber Helpline for two helpdesk volunteers specifically dedicated to Devon and Cornwall providing expert support for OIC's.</p> <p>Training has been delivered by The Cyber Helpline that included a local case study input, initially delivered to Domestic Abuse and Stalking Champions the training was recorded and will be shared further.</p> <p>Devon and Cornwall have a Digital Capabilities Unit dedicated team member as a stalking SPOC. A Cyber Strategy is available on the SharePoint site and advice can be sought from Cyber Support Investigators and Cyber Protect Officers.</p> <p>The Cyber Helpline have produced a toolkit to support all investigations of cyber related stalking.</p> <p>A proposed Pilot in Exeter will take place from November that will educate and encourage the use of technology that can support victims who report their digital devices have been compromised.</p>	The Force has funded two volunteers from The Cyber Helpline to support officers with their cyber enabled or cyber dependent for the coming 12 months. A request has been made to identify how many referrals have been made, this will monitored and increased use will be pursued.	<p>A funding request has been submitted for 2025-2026. Request will be made on 9/06/25 for £1500 to continue the support currently in place:</p> <p>Identifying and preserving potential digital evidence. Recovering previous evidence that may have been lost. Understanding what is malicious vs what might be a system error or unrelated issue. Ensuring that compromise of any online footprint did not lead to escalation, risk assessing this and taking action were necessary to secure accounts and devices as a priority. Safely transferring data to new devices to ensure a safe device is in place whilst evidence collection is ongoing. Providing OICs with support on approaching the DMI and understanding what the evidence presented by the service user means.</p>	<p>Funding agreed for 12 month period for the Cyber Helpline.</p> <p>DCU attend the stalking investigative clinic, supporting investigators.</p>	
22	By 27 September 2025, using the information collated by the NPCC lead under recommendation 21, to consider whether and how dedicated stalking officers and staff, or other subject matter experts, can be used to add value and support the force response to stalking.	22		Chief Constables	<p>Awaiting direction from NPCC.</p>	As per previous update.	To be transferred to the stalking business plan.	As per previous update.	
23	By 27 March 2025, implement a mechanism for early screening of crimes to improve the identification, recording and management of all stalking cases.	23	Forces should consider screening crimes similar to stalking or where stalking behaviours may be present as part of a course of conduct, like harassment, malicious communications and breaches of orders.	Chief Constables	<p>The current operating model for Domestic Abuse/Stalking and safeguarding provision is currently under review, this recommendation will be considered as part of Project Cornerstone. The Project aims to deliver a service with the victim at its heart, release efficiencies and improve public services.</p> <p>Training delivered within the organisation includes a holistic view of crime committed ensuring there is an understanding of crime types that can potentially be a course of conduct and amount to a stalking offence.</p> <p>The Victim Care Unit has a dedicated single point of contact for stalking who is made aware of all cases of stalking and will ensure investigative support is available through a Stalking Champion review or highlight to supervisors.</p>	It has been agreed that the PIP 2 Triage Team will review all recorded crimes of stalking. A template to ensure robust screening, risk assessment and allocation is being developed alongside the imminent changes to policy.	<p>Project Cornerstone has introduced CMIT a dedicated resource to support professionalisation of volume crime investigations. The team have oversight of volume crime which includes offences similar to stalking, a bespoke stalking input was delivered to ensure understanding of offences that may constitute stalking and harassment.</p> <p>Due to the changes to the stalking crime allocation policy further engagement will take place to enhance understanding and knowledge.</p>	<p>DCP operating model includes the Crime Management and Investigation Team (CMIT), a PIP 1 investigation team who investigate standard and medium stalking and like offences. Stalking training has been delivered to the department, this included like offences to ensure stalking is recognised at the earliest opportunity utilising a holistic approach.</p> <p>Stalking champions have been trained within CMIT.</p>	
25	By 27 March 2025, explore opportunities to improve how their force works with partners to contribute to a multi-agency response to stalking. This should include considering:	25	How the force works in partnership with healthcare, the CPS, probation services and other criminal justice partners to manage stalking perpetrators and address their behaviour.	CCs, PCCs and their mayor equivalents	<p>The OPCC works in partnerships with many different organisations and will support the police to improve how they work with partners to contribute to a multi-agency response to stalking. New partnerships may need to be explored to establish collaborative working practices.</p> <p>Devon and Cornwall Police deliver a Stalking and Harassment working group where partners attend, including local authority, Independent Stalking Advocacy Caseworkers, and CPS. Partners are also included in stalking scrutiny panels and reflective panels.</p> <p>Devon and Cornwall have successfully developed an RFGV (Recency Frequency Gravity Victims) model for ranking Domestic Abuse Perpetrators, but this has not yet been operationalised as further consideration is required as to accountability for, and management of, the perpetrators identified. Further work is being undertaken to explore data science opportunities to identify high harm perpetrators.</p> <p>A Multi-agency Tasking and Coordination (MATAC) pilot has commenced in Plymouth and learning from this will support organisational direction in how we manage high harm perpetrators.</p>	This is current risk, the provision for a behavioural change programme for perpetrators is not available, nor is funding for multi-agency stalking clinics is currently not available.	<p>Initial conversations have taken place with the OPCC for the creation of a multi-agency panel for stalking cases.</p> <p>The stalking portfolio works closely with the CPS lead for stalking, who support urgent referrals, offer advice and engage in reflective panels.</p> <p>There is no provision for perpetrator behaviour change.</p> <p>The high Harm Project aims to deliver an enhanced multiagency response, this will include stalking.</p>	<p>This is not currently being progressed due to a lack of funding MASIP/Behaviour change.</p> <p>Opportunities continue in relation to the High Harm Project which incorporates stalking.</p>	
		25	Whether and how they should collaborate with other forces to effectively and efficiently contribute to multi-agency partnerships on stalking.	CCs, PCCs and their mayor equivalents	<p>The Stalking Portfolio Lead is the new chair for the regionally stalking working group collaborating with regional forces and attending the nationally working group.</p>	The stalking portfolio lead is embedded into the national working groups and is also the chair of the regional stalking meetings. Collaboration between all forces is ongoing.	DCP are embedded with the national structure and continue to work with all forces.	Complete	
		25	How multi-agency public protection arrangements (MAPPAs) are being used to effectively manage stalking offenders.	CCs, PCCs and their mayor equivalents	<p>Devon and Cornwall Police have responded to the NPCC MAPPAs Guidance Domestic Abuse & Stalking by including the direction into the stalking action plan.</p> <p>There are processes in place to safeguard the victims of stalking via Multi Agency Risk Assessment Conference (MARAC) and the stalking ISAC however the suspect focused approach requires improvement. We aim to improve knowledge of the MAPPAs referral screening process and increase usage.</p>	Stalking CPD event has taken place 12/02/25 and includes a presentation from SME on MAPPAs.	The new stalking risk clinic will have a pathway to referrals to MAPPAs where appropriate.	As per previous update.	
27	By 22 November 2024 (56 days from publication), write to HMICFRS, the IOPC and the College of Policing setting out their response to the recommendations made to them. Chief constables should direct their response to the NPCC which should provide a collective response on behalf of all police forces. PCCs and their mayor equivalents should direct their response to the APCC which should provide a collective response on their behalf.	27		All bodies subject to recommendations			Complete	Complete	
28	By 22 November 2025 (56 days from publication), publish on their force website an action plan which explains what their force will do in response to each of the recommendations made to them and send the NPCC a link to where this action plan can be found. By 27 March 2025 (six months from publication) provide an update to the NPCC describing the progress they have made against their action plans.	28		Chief Constables			Complete	Complete	